

HOTEL XCARET MEXICO

For guests staying at this property is important to send the **Guest Experience Form** filled out by the guest to our Guest Service department one month prior to their arrival.

Important information regarding the Parks & Tours:

1. Parks & Tours included: Xcaret, Xel-Há, Xplor, Xplor Fuego, Xenses, Xoximilco, Xenotes, Xavage, Xel-Há-Tulum, and Xel-Há Cobá
2. Parks that require reservations: Xel-Há, Xenotes, Xoximilco, Xavage, Xel-Há-Tulum, Xel-Há-Cobá, and Xichén*
3. Parks that do NOT require reservations: Xcaret, Xenses, Xplor, and Xplor Fuego.
4. Xoximilco park has a special time for the Hoteles Xcaret Guest, which is not the same time for the regular visitor (the ones not staying at HX).
5. Xichén* tour has a fee per guest of \$33 USD.
6. **Parks & Tours to visit for families with children under 5 years old:** Xcaret, Xel-Há, Xenses, Tulum-Xel-Há tour, and Xichén.
7. **Parks to visit for families with children over 5 years old:** Xplor & Xplor Fuego
8. **Tours to visit for families with children over 6 years old:** Xenotes

Important information regarding Restaurants:

1. Restaurants that require dinner reservations: Teatro del Río, Xin Gao, and Há*
2. Restaurants that do **NOT** require reservations: Chibalí, Mercado de la Merced, Trajinera, Bio, Las Playas, Las Cuevas, and Cantina Los Faroles.
3. Restaurant exclusive for guests staying at Casa Fuego: Fuego.
4. *Há restaurant: Tasting menu created by the chef Carlos Gaytán, who was the first Mexican chef to win a Michelin star. Is a 9-course dinner paired with the best Mexican wine. Costs \$175 USD per guest.
5. Xpiral: is only for the Mexican Destination Club guest (vacation club)
6. Chibalí: this is a buffet restaurant with a candy bar perfect for the little ones.

Guest Service team: dxguestservice@hotelxcaret.com

Pricing for Xichén and Há may vary without prior notice.

Carlos Martinez (cmartinez@xcaret.com) – BDM for Grupo Xcaret – Northeast & Midwest USA



HOTEL XCARET ARTE

For guests staying at this property is important to send the **Wixh List** filled out by the guest to our Guest Service department.

Important information regarding the Parks & Tours:

1. Parks & Tours included: Xcaret, Xel-Há, Xplor, Xplor Fuego, Xenses, Xoximilco, Xenotes, Xavage, Xel-Há-Tulum, and Xel-Há Cobá
2. Parks that require reservations: Xel-Há, Xenotes, Xoximilco, Xavage, Xel-Há-Tulum, Xel-Há-Cobá, and Xichén*
3. Parks that don't require reservations: Xcaret, Xenses, Xplor, and Xplor Fuego.
4. Xoximilco park has a special time for the Hoteles Xcaret Guest, which is not the same time for the regular visitor (the ones not staying at HX)
5. Xichén* tour has a fee per guest of \$33 USD.

Important information regarding the restaurants:

1. Restaurants included: Cayuco, Cantina VI.AI.PY, Mercado de San Juan, Chino Poblano, Tah-Xido, Arenal, and Encanta.
2. Restaurants NOT included: Xaak. Costs \$175 USD per guest.
3. Restaurant exclusive for guests staying at Casa de los Artistas: Kibi-Kibi
4. Restaurants that require reservations: Chino Poblano, Tah-Xido, Encanta, Kibi-Kibi, and Xaak.
5. Restaurants that do NOT require reservations: Cayuco, Cantina VI.AI.PY, Mercado de San Juan, and Arenal.

Guest Service team: hxagservice@hotelxcaret.com

Pricing for Xichén and Xaak may vary without prior notice.

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